



## **PURCHASE ORDER TERMS AND CONDITIONS – INFORMATION FOR EXTERNAL PROVIDERS**

**The Seller by acceptance of this Order, accepts all the terms and conditions hereof.**

Right of Access – Transworld Aviation USA, customers and their corresponding Regulatory agencies shall be allowed the right of access to determine and verify the quality of work, records and material at any place, including the plant of the Supplier.

Acceptance of Order - Acceptance of this Order shall take place either by execution and return of the signed acknowledgement copy accompanying this purchase order or by part performance of this Order.

The terms and conditions of this purchase order shall be binding and any modifications, alterations or additions to the terms and conditions of this Order, may be done only with the issuance of an amendment in writing and signed by an authorized representative of Transworld Aviation USA.

This Order shall not be assigned in whole or in part without the previous written consent of Transworld Aviation USA.

Supplier shall have a quality management system or a voluntary industry distributor accreditation program and use only approved customer-designated or approved external provider, including special processes.

### **ADDITIONAL TERMS**

Language-All documents accompanying a shipment will be in English language. In case the original documents are in a language other than English, their authenticated English translation must accompany the shipment.

Certificates: All supplies will be accompanied by the following: (where/as applicable)

- a. Authorized Release Certificate (FAA 8130-3 EASA Form-1 or equivalent)
- b. Certificate of Conformance for standard parts and consumables
- c. Material report
- d. Tear down report for repaired/overhauled parts
- e. Calibration/Test Reports

Evidence of Inspection –A qualified representative of the Supplier’s Quality Department shall sign and document acceptance status for each shipment as evidence of 100% inspection.

Alternate/In Lieu Parts-Do not supply any alternate or in-lieu part(s) without our prior approval.

Life Limited Parts-Items having specified shelf / storage life where applicable, should have at least 75% of the specified life available on arrival at our location.

MSDS / COA-In the case of chemical substances / hazardous goods, the Material Safety Data Sheet (MSDS) and / or Certificate of Analysis must accompany the item.

Suspected Unapproved Parts - Supplier must have procedures in place to prevent the use of suspected unapproved, unapproved and counterfeit parts.

Non-Conformity - In the event of discovery of any non-conformity in the product at the manufacturer's / supplier's end after the delivery, it will be immediately informed to the buyer together with remedial measures.

Packing of the items as prescribed by the manufacturer / in conformity with ATA-300 specifications to avoid any damage to the parts/components during transit/handling.

Records retention - All documents pertaining to Manufacturing/Repair/OH traceable to OEM/Repair station are to be retained or minimum of 7 years from supply date.

Overhauled Parts / Parts Removed from another aircraft will have a current Tag (not more than 1 year old and in case tag is over 1 year old, TWA USA's consent must be given at time of order) issued by an authorized repair agency together with list of all SB's, Airworthiness Directives (AD's) which have been complied with if applicable.

In addition, the following details shall also be endorsed in the COC /Tag where applicable:

- (a) Aircraft or assembly from where removed,
- (b) Life parameters such as Time /Cycles since new (TSN/CSN)
- (c) A certificate to the effect that the part was not involved in any accident / incident and has not been exposed to extreme stress, heat and environment.

New Surplus parts: Full traceability of the part to be ensured.

Suppliers shall be aware of:

- their contribution to product or service conformity;
- their contribution to product safety;
- the importance of ethical behavior.